



### Who are we?

Source Receivables Management provides accounts receivable management services for a variety of commercial and consumer market segments including telecommunications, utilities, retail credit cards, debt purchasers, and a variety of other segments.

If you have any questions or comments about our Privacy Policy or our practices, or if you would like to correct, complete, or supplement any of your information that we maintain, please contact us below:

Source Receivables Management  
PO Box 4068  
Greensboro, NC 27404  
1-877-251-3775

### Who and What does this Privacy Policy apply to?

This Privacy Policy applies to all visitors of this website. Once you begin navigating this site, you agree to this Privacy Policy as well as the Cookie Policy unless you have opted out.

This Privacy Policy applies to the collection, use, maintenance, and disclosure of your personal data that is either collected from you or through other sources. Source Receivables Management is committed to protecting the privacy of your information. We will not sell, disclose, transfer, disseminate any of your personal information unless expressly authorized by you if it is not set forth in this Privacy Policy.

### Where do you get my information from and what information is collected?

Information is provided to Source Receivables Management through a number of sources. Source Receivables Management receives the minimum data required to function from:

- The creditor or current owner
- Third parties acting on your behalf including but not limited to your attorney, spouse, power of attorney, family member, place of employment
- Credit Reporting Bureaus
- Our Service Providers



The minimum data required for Source Receivables Management to function is: first and last name, social security number, phone numbers, addresses, original creditor name, current owner name, and original account/reference numbers. This information is provided by you and by other sources so the accuracy of this information is not guaranteed. Source Receivables Management updates information as new information is gathered.

When making a payment over the phone or via the web portal, additional information must be provided. This information is used for the processing of the payment only. Other information obtained is outlined in our Cookie Policy.

### Does Source Receivables Management share my information?

Source Receivables Management shares your information with the current owner of your account. This information includes new location information and payments made towards an account.

Source Receivables Management also reserves the right to share your information with Credit Reporting Agencies. This includes personal identifying information regarding the status and balance of accounts.

Source Receivables Management reserves the right to share your information with any third parties acting on your behalf.

Source Receivables Management reserves the right to share information when requested by law enforcement, federal or regulatory entities, as well as judicial authorities.

### How long does Source Receivables Management keep my information?

Source Receivables Management is bound by client contractual policies and state retention policies.

### What about third-party products and links to other websites?

This Privacy Policy does not apply to third party websites or any website not operated by Source Receivables Management. To find out more about how your information is being used, refer to their specific Privacy Policy.



## How does Source Receivables Management keep my information safe?

Source Receivables Management is committed to securing your personal information. Source Receivables Management has safeguards in place to prevent unauthorized use, access, disclosure, alteration, or destruction of personal information. All employees are trained on the security measures implemented to protect and secure information.

### **\*\*California Residents\*\***

This California Privacy Notice is for California residents and supplements the above Privacy Policy.

Personal Information or "PI" is "information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household" as defined by the California Consumer Privacy Protection Act.

#### **Right to Know**

- California residents have a right to know what information is being collected, sold, used, and shared about them

#### **Right to Request**

- California residents have the right to request what information is being collected, sold, used, and shared about them

#### **Right to Delete**

- California residents have the right to request a covered business delete their personal identifying information subject to certain exceptions. A request for deletion can be denied if:
  - Complete the transaction for which the personal information was collected, provide a good or service requested by the consumer, or reasonably anticipated within the context of a business's ongoing business relationship with the consumer, or otherwise perform a contract between the business and the consumer.
  - Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity.
  - Debug to identify and repair errors that impair existing intended functionality.



- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law.
- Comply with the California Electronic Communications Privacy Act
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the businesses' deletion of the information is likely to render impossible or seriously impair the achievement of such research, if the consumer has provided informed consent.
- To enable solely internal uses that are reasonably aligned with the expectations of the consumer based on the consumer's relationship with the business.
- Comply with a legal obligation.
- Otherwise use the consumer's personal information, internally, in a lawful manner that is compatible with the context in which the consumer provided the information.

#### **Right to Non-Discrimination**

- A covered business cannot discriminate against a consumer for exercising their rights under the CCPA.

#### **Right to Opt-Out**

- A consumer has the right to opt-out of their personal information being sold. Source Receivables Management does not sell any personal identifying information. Source Receivables Management does not sell the information of persons less than 16 years of age unless the child (between 13 and 16 years of age) has authorized the sale or a parent has authorized the sale for a child under 13 years of age.

#### **How to Exercise my Rights**

To request information or deletion of personally identifying information, please call our office at 1-877-251-3775 or send a written request to the address mentioned in this privacy policy. Understand that in order to honor any requests for information or deletion of information, Source Receivables Management must be able to identify who you are. As such, we may ask for information such as confirmation of a date of birth, social security number, or address.